

# AYEHU CONNECTOR TO PRTG NETWORK MONITOR

## Closed-Loop, Network Management and IT Process Automation

Ayehu's IT Automation and Orchestration Platform provides seamless interoperability with the PRTG Network Monitor solution. The connector future-proofs inundated IT ops teams with powerful, closed-loop network management and IT process automation.

### Key Benefits

- Reduce noise and false positives
- Easily automate runbooks without coding
- Reduce repetitive, manual tasks and human errors
- Streamline incident investigation and remediation
- Empower Level 1 and Level 2 staff to work on more strategic projects

### Key Features

- Centralized dashboard
- Audit log
- Codeless workflow designer

### Business Challenge

With the growing multitude of incoming alerts and events between the typical IT monitoring and ITSM tools, it's no surprise a significantly large volume of tickets never get fully closed. Further compounding the problem, IT operations teams are encumbered with disparate tools, systems and applications that are meant to help the business move faster and enable them to do more with less. In the end, the same systems that are meant to help, sometimes end up hindering progress due to lack of communication between the users and the multitude of systems.

### Solution Overview

The Ayehu connector to PRTG Network Monitor is extensible via PRTG's API. The bi-directional connection enables IT ops teams to automate cross-platform IT tasks in an easy and intuitive way, without coding. Ayehu intercepts alerts from PRTG that triggers an automated workflow, including validation, troubleshooting and remediation of incidents for full, closed-loop process automation.

### With the Ayehu to PRTG connector, you can:

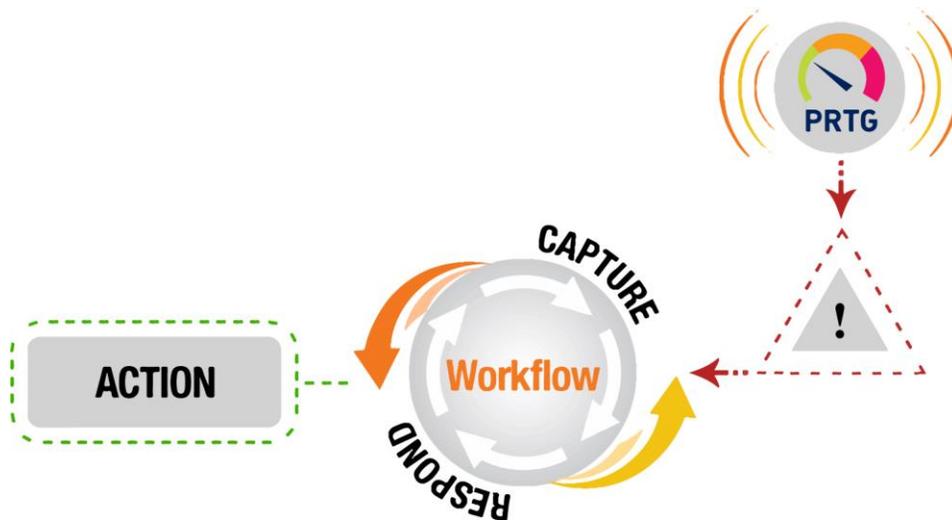
- Automate alert capture for quick response
- Reduce resolution time of network and system alerts
- Automate alert notification and escalation via email, SMS and phone
- Build strong links between ITIL incident and problem management processes

## Elevated IT Process Automation

The Ayehu connection to PRTG Network Monitor elevates IT ops teams, removing time-consuming and error-prone procedures from event detection through verification, investigation and remediation. IT teams gain operational efficiencies that free up their time to focus to innovate and explore more strategic initiatives.

## How It Works

Ayehu's automated workflows can be triggered by alerts received from PRTG Network Monitor. Upon successful process execution, events are sent back from Ayehu to PRTG to close the loop and update the status. IT operations teams can automatically remediate network problems using remote execution tasks, which are built into the Ayehu workflows. Ultimately, IT ops teams can significantly reduce noise and false positives to focus on truly critical alerts.



## Trusted by over 130 businesses



### About Ayehu

Recently named by Gartner as a 2016 Cool Vendor, Ayehu helps IT and Security professionals to identify and resolve critical incidents, simplify complex workflows and maintain greater control over IT infrastructure through automation. Ayehu automation & orchestration solutions have been deployed by major enterprises worldwide and currently support thousands of IT processes across the globe. For more information, visit [www.ayehu.com](http://www.ayehu.com) and the company blog. Follow Ayehu on Twitter and LinkedIn.